SGAA POLICIES - (AMENDED 3/21/25)

- ALL GREEN LIGHTS VEHICLES PURCHASED <u>ONLINE</u> WILL BE GIVEN AN AUTOMATIC POST SALE INSPECTION UNLESS SPECIFIED BY THE BUYER.

- SGAA DOES NOT OFFER PRE-SALE MECHANICAL CR DISCLOSURE.
- ALL VEHICLE GRADES ARE VISUAL ONLY. ANY DASH LIGHTS OR HEAVY DAMAGE WILL BE NOTED IN THE PHOTOS.
- ALL VEHICLES PURCHASED ONLINE ARE SUBJECT TO A \$35 SUCCESS FEE.
- ALL POST SALE INSPECTIONS MUST BE REQUESTED AT THE TIME OF PURCHASE.
- A FULL POST SALE INSPECTION IS \$100.
- PSI'S EXPIRE 7-DAYS AFTER SALE DAY. (CALENDAR DAYS). PSI EXPIRES AFTER 200 DRIVEN MILES.
- ANY GREEN LIGHT OR POST SALE INSPECTION ARBITRATION MUST HAVE A SINGLE REPAIR NEEDED IN EXCESS, OF \$800.
- "IF" DEALS / ON OFFER DEALS ARE BINDING UNTIL FRIDAY AT 2:00 PM EST, OR UNITL THE SELLER COUNTERS THE BUYER.
- ALL VEHICLES \$2,500 AND UNDER ARE RED LIGHT, REGARDLESS OF RUN LIGHT.
- VEHICLES EXCEEDING **15 YEARS** OLD ARE RED LIGHT.
- ALL VEHICLES WITH MORE THAN 150K MILES ARE RED LIGHT.
- DEALER GUARENTEES ARE NO LONGER OFFERED. ALL GREEN LIGHT VEHICLES MUST FALL WITHIN ARB GUIDELINES.
- VEHICLES PURCHASED IN-LANE MUST BE ARBITRATED WITHIN 1-HOUR OF TIME OF PURCHASE.
- RVS, TRAILERS, MOTORCYCLES, AND WATERCRAFT ARE RED LIGHT.
- POST SALE INSPECTIONS ARE NOT AVAILABLE ON DIESEL VEHICLES.
- AIR CONDITIONING IS NOT ARBITRATABLE.
- VEHICLE ACCESSORIES OLDER THAN 4 YEARS OLD ARE NOT ARBITRATABLE.
- ALL TITLES ARE REQUIRED TO BE TURNED INTO THE AUCTION WITHIN $\underline{\textbf{30 DAYS}}$ OF SALE. DELAYED TITLE ARBITRATION REQUIRES A $\underline{\textbf{24-HOUR NOTICE.}}$
- PAYMENT IS DUE BY FRIDAY AFTER EACH SALE. SGAA RESERVES THE RIGHT TO CHARGE LATE FEES ON DELAYED PAYMENT. WE ACCEPT ACH, CHECKS, CASH, AND NUMEROUS FLOOR PLANS.
- PLEASE **OVERNIGHT** CHECKS TO: **SGAA 1407 SILICA DR. ALBANY, GA 31705**
- VEHICLES MAY **NOT** BE ARBITRATED BASED SOLELY UPON INFORMATION PROVIDED IN ELECTRONIC DATA VEHICLE HISTORY (EDVH) OR PRINTED EDVH REPORTS.
- AUCTION IS NOT BOUND BY VEHICLE GRADES OR OTHER TYPES OF SCORING SYSTEMS PLACED UPON THE VEHICLE. BUYERS MAY ONLY ARBITRATE A VEHICLE BASED UPON DAMAGE OR DEFECTS THAT WERE PRESENT AT THE TIME OF THE SALE OF THE VEHICLE.
- THE AUCTIONEER HAS FINAL SAY ON ALL BIDDING MATTERS.
- IN RARE INSTANCES, DUE TO THE DELAY BETWEEN THE AUCTIONEER CLOSING THE SALES AND THE BLOCK CLERK CLICKING THE "SOLD" BUTTON ONLINE, AN INTERNET BID CAN SLIP IN. ALTHOUGH THIS BID WILL SHOW UP ON YOUR COMPUTER SCREEN AS VALID (BECAUSE IT OCCURRED BEFORE THE CLERK CLOSED THE SALE), IT IS, IN FACT, NOT RECOGNIZED BY THE AUCTION AS A VALID BID, BECAUSE IT OCCURRED AFTER THE AUCTIONEER DECLARED THE VEHICLE SALE CLOSED.
- SGAA ACTS AS A THIRD PARTY BETWEEN THE BUYER AND THE SELLER. THE AUCTION RESERVES THE RIGHT TO UNWIND ANY SALE, FOR ANY REASON, AT ANY TIME. THE AUCTION IS NOT, NOR WILL EVER BE, BOUND OR LIABLE TO THE PURCHASE OF ANY ARBITRATED, UNWOUND, OR RETURNED VEHICLE. BUYERS AND SELLERS AGREE TO RETURN ANY AND ALL PAID FUNDS TO THE AUCTION, IN THE CASE OF AN UNWOUND DEAL. AAA-ALBANY DOES NOT PURCHASE VEHICLES.

<u>Condition report</u>, in its current state, is a visual representation of the physical condition of a vehicle as well as an overall description of the vehicle. It is not a complete mechanical, electrical or structural inspection and is not to be treated as such.

- **GRADE 5** VEHICLE IN EXCELLENT CONDITION
- **GRADE 4** VEHICLE IS BETTER THAN AVERAGE
- **GRADE 3** AVERAGE VEHICLE / NORMAL WEAR AND TEAR
- **GRADE 2** SHOWS SIGNS OF EXCESSIVE WAER AND TEAR
- **GRADE 1** VEHICLE SHOWS SIGNS OF SEVERE ABUSE
- GRADE 0 VEHICLE IS INOP / GOOD FOR PARTS ONLY

WE HAVE SIMPLIFIED OUR CR WRITING TO ENSURE STANDARDIZATION AND TO BUILD BUYER CONFIDENCE. THIS SCALE IS IN LINE WITH NAAA GUIDELINES.

DISPUTES REGARDING A VEHICLE'S GRADE IS **NOT** GROUNDS FOR ARBITRATION.

The following is collected as part of the Generic Condition Report:

- Year, Make, Model, Trim
- Odometer
- Visible Exterior Damage
- Visible Interior Damage
- Visible Prior Repairs
- Visible Flood Damage
- Interior and Exterior Options installed
- Obvious structural damage, repairs, replacements, and/or alterations that can be seen without being underneath the vehicle
- Vehicle Images

The following is not collected as part of a Generic Condition Report and will not be disputed nor arbitrated based on the information disclosed (or not disclosed) on the CR:

- Electrical issues (interior and exterior)
- Mechanical issues with the engine, transmission, drivetrain, etc
- Non-visible Structural issues
- Vehicle History (Title, accidents, flood, salvage, theft, taxi, warranty, etc.)
- Open Safety Recalls
- Prior repairs not obvious to visual inspection
- OEM provided option information

^{*}SGAA DOES NOT USE A DECIMAL BASED SYSTEM*